REPORTING CRIME TO THE NSW POLICE FORCE

All criminal incidents should be reported to the NSW Police Force. You may think that the information you have is unimportant, but it may be the vital missing piece needed to make an arrest. It will also assist the Police to plan operations and task officers to hotspot locations. Information is also used by Council to develop and implement appropriate crime prevention measures.

NATIONAL POLICE HOTLINES

Triple Zero (000)
For emergencies or life threatening situations.

Police Assistance Line (131 444)
For non emergencies.

Crime Stoppers (1800 333 000)
To provide crime information. It can be anonymous.

LOCAL POLICE STATIONS

Contact your local police station directly if you witness someone acting suspiciously or you would like to report a crime that has already occurred and involves a known person.

Hornsby Police Station
9476 9799

Gordon Police Station
9418 5399

Chatswood Police Station
9414 8499

COUNTER TERRORISM

☎ **1800 1234 00**

Call the National Security Hotline to report any suspicious activity or information related to security or terrorism.

All information is confidential and you can remain anonymous.

COUNTERING TERRORISM

SECURE NSW

REPORTING CRIME AND SAFETY CONCERNS TO COUNCIL

While Council does not investigate criminal incidents, Council is responsible for removing graffiti, repairing vandalism and undertaking general maintenance works on council-owned and managed property. Report any concerns to:

Ku·ring·gai Council

☎ **9424 0000**
Monday to Friday, 8.30am to 5pm

@ krg@krg.nsw.gov.au

✉ Ku-ring-gai Council
Attention: General Manager
Locked Bag 1006, Gordon NSW 2072

NEIGHBOURHOOD WATCH

Neighbourhood Watch.

If you would like to take a more active role in crime prevention please contact your local crime prevention officer at Hornsby Police Station on 9476 9799 or Chatswood Police Station on 9414 8499.

REPORTING CRIME IN KU-RING-GAI

How to report crime to Ku-ring-gai Council, the NSW Police Force and other state government departments

Most crimes in Ku-ring-gai are solved with information from the community.

It is your community responsibility to report crime to the Police. It may be part of a bigger picture, or it may help to protect another member of the community in the future.

Ku·ring·gai Council

NSW GOVERNMENT

NSW Police Force

TRIPLE ZERO

📞 **000**

Police are able to respond to the incident promptly. Call 000 in a life threatening or time critical emergency, such as when:

- Someone is seriously injured or in danger
- There is serious risk to life or property
- A crime is being committed and/or a further crime may be committed
- Someone you suspect has committed a crime is close by or their location is known, and there is an opportunity to arrest the suspect
- Witnesses may leave the scene of a crime or evidence might be lost if police do not get there quickly
- A victim is seriously distressed.

POLICE ASSISTANCE LINE (PAL)

📞 **131 444**

Used to report a minor crime that has already been committed and which does not involve traumatised victims or require police attendance. You will need to be the **property owner or victim** to report the criminal incident. Types of crime you can report include:

- Break and enter
- Fail to pay for fuel (service stations only)
- Motor vehicle/vessel theft
- Stealing
- Malicious damage, including graffiti and vandalism
- Lost property
- Anti-social behaviour.

PAL is the appropriate number to use to report graffiti to the NSW Police Force, if the crime is not in progress.

CRIME STOPPERS

📞 **1800 333 000**

Report information anonymously about a crime, criminal or suspicious behaviour. A reward is offered for any information leading to a successful prosecution. Report crimes that are not in progress and/or have no known offender (e.g. break and enter, malicious damage or stealing). You may think the information you have is unimportant, but it may be the vital missing piece the police need to solve a crime.

BROKEN OR FAULTY STREET LIGHTS

📞 **1800 044 808**

Report broken or faulty street lights to Ausgrid ausgrid.com.au

Ausgrid

ABANDONED SHOPPING TROLLEYS

Report abandoned shopping trolleys to:

Woolworths | Big W | Dan Murphys | Target

📞 1800 641 497
📱 Trolley Tracker App from iTunes or Google Play

Coles | Kmart | Target | Bunnings | Officeworks Bi-Lo | 1st Choice

📞 1800 876 553
📱 Coles App from iTunes or Google Play

Aldi

@ customersonline@aldi.com.au
📞 13 25 34

Harris Farm

📞 1800 21 22 33

REPORTING GRAFFITI

On Council property

VandalTrak is a free phone app that enables you to report graffiti on Council premises and equipment. Alternatively, contact Council directly on 9424 0000 or go to vandaltrak.com.au

VANDALTRAK

On public property not owned by Council

**REPORT GRAFFITI
1800 707 125**
Call the NSW Graffiti Hotline now

Council does not have the authority to remove graffiti on property that does not belong to Council. Report directly to the NSW Graffiti Hotline on free call 1800 707 125.

On private property

**Police 131 444
For non-emergencies**

If graffiti occurs on your own property or a property you are responsible for, you should report the incident to the Police Assistance Line (PAL) on 131 444. It is the responsibility of owners to remove graffiti from their private property. Your local Rotary Club may be able to assist you. Police recommend the rapid removal of graffiti - it takes away the glory!